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Subject: Your Matter and Space pilot: Week 2 update
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This week’s asks and a thank you for your feedback

Hello,

You’re heading into Week 2 of the Matter and Space pilot. Thank you for a strong first week, and for the feedback and bug reports you’ve sent so far! Every report helps us catch things faster to make the app better as the pilot continues.

This Week’s Asks

1. **Continue Learning:** This week, aim for 4 to 6 hours in the app, at whatever pace works for you.
2. **User Interview:** If you haven't already, please [sign up for a Round 1 user interview](#). A few spots are still open, and interviews are happening this week through Thursday.
3. **Pilot Survey:** If you haven’t completed [last week’s survey \(Onboarding & First Impressions\)](#), you can still do so any time after completing in-app onboarding.
4. **New Survey on Enrollment:** Please take this [short survey](#) on your enrollment and pilot setup experience. Your feedback helps us refine this process going forward.

Updates & Fixes

Last week, we fixed an issue where L.E. would get stuck on "Thinking..." and sometimes error out after a long wait. Thank you to everyone who reported it - it helped us catch and fix it quickly.

Support & Reminders

- **Weekly Office Hours:** We will hold optional, 30-minute office hours each Tuesday. You should already have an invite for this in your calendar, but let us know if you don't. Drop in anytime with questions, or reach out directly if you can't attend.
- **Bug / Feedback Reporting:** Thank you to everyone who's already sent us feedback and bug reports. Keep sharing what you notice as you go by filling out the [Report a Bug / Feedback form](#).

Thank you for being part of this pilot. Reach out to support@matterandspace.com with questions.

Sincerely,
The Matter and Space pilot team

